



Who we are?

- Flensburg, city in the German state of Schleswig-Holstein
- Population of 96.500
- Catchment area of approx. 250.000
- Healthcare provider for city and greater area
- Moderate transportation (BAB, DB)



Wir bauen an einer gesunden Zukunft







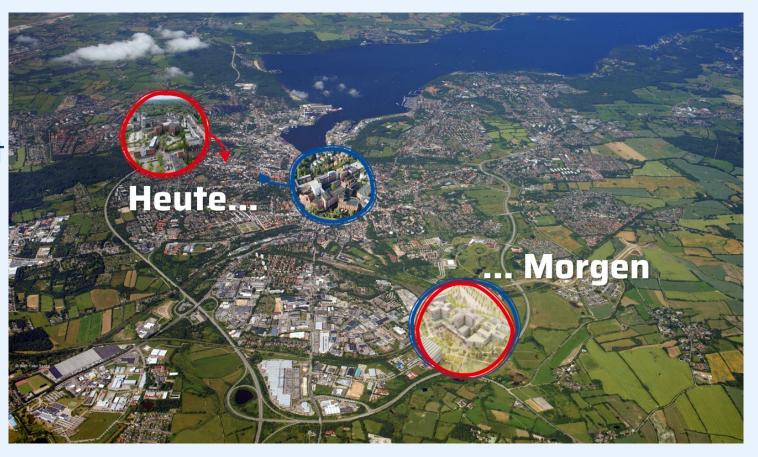




Who we are?

- Fördeklinikum
 Katharinen-Hospital
 Wir bauen an einer gesunden Zukunft
 - DIAKO # Malteser ...weil Nähe zählt.

- Empty building plot (13.5-hectares)
- extensive development potentialities
- distance of 3km to city centre
- favourable regional transportation









Who we are?

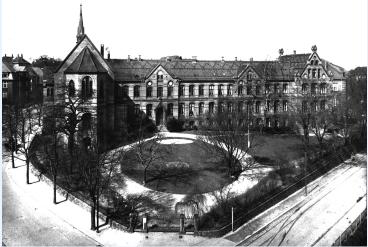
- 2 Hospitals under ecclesiastical sponsorship
 - DIAKO Hospital
 - Maltese St. Franziskus-Hospital
- 150- and 160-years tradition respectively
- Since 2006 part of the Flensburg Hospital Network
- Since 2022 part of fusion project "MALTESER-DIAKO KLINIKUM gGmbH"



Wir bauen an einer gesunden Zukunft





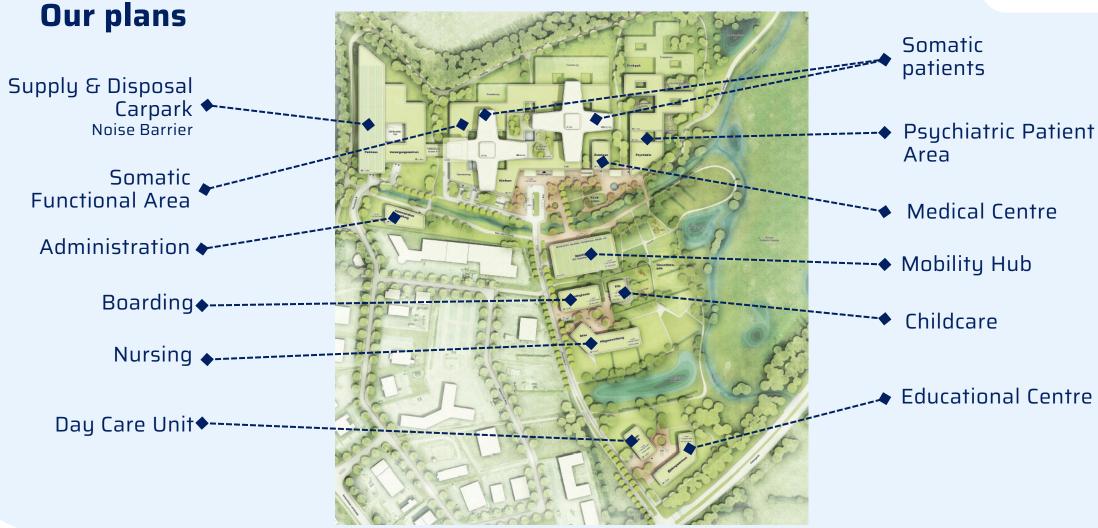












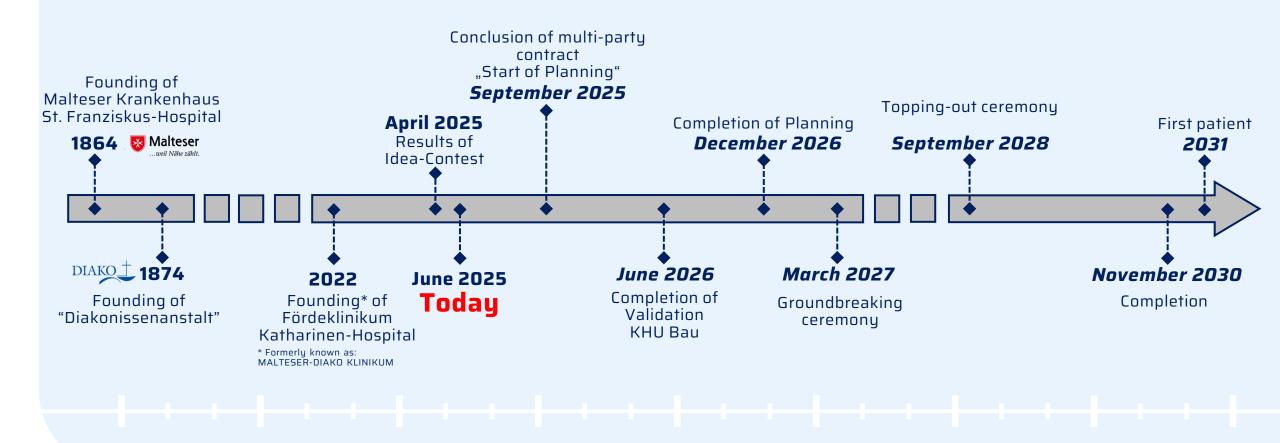






Timeline











Integrated Project Delivery Challenges?



Construction Law Health Reforms

Costs **Skilled Labour Shortage Construction Culture**

Construction Limitations

Procedural Requirements

Artificial Intelligence

Technological Change

Laws

Quality Assurance

Investment Backlog

Regulations

Automation

Digitalisation Demographic Change Accessibility **Funding Eligibility**

Dual Financing

Sustainability

Procurement Law







What are basic challenges?

- high pressure to change
 - long project duration
 - medical and technological progress
 - social developments
 - changing health-policy framework
 - multitude of stakeholders
 - regulatory requirements
 - uncertain decision-making
 - few construction experience (client)









What are more specific challenges?

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- complex and complicated conditions
 - bilateral contracts
 - adaptable planning and construction industry
 - little willingness to invest
 - conversative mindset and strong hold onto known processes
 - hesitant digitalisation strategy
 - traditional confrontational culture between clients, planning and construction industries







Integrated Project Delivery Solutions?



A seemingly unsolvable dilemma? How to cut the Gordian knot?

Through innovation and cooperation, based on trust and reliability.

But is innovation in the context of the construction industry and ecclesiastical institutions even conceivable?







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Fördeklinikum

Solutions?

Professional construction representatives can ensure appropriate conditions

Willingness to cooperate and collaborate can be achieved by aligning interests

Transparency and reliability in actions creates trust!

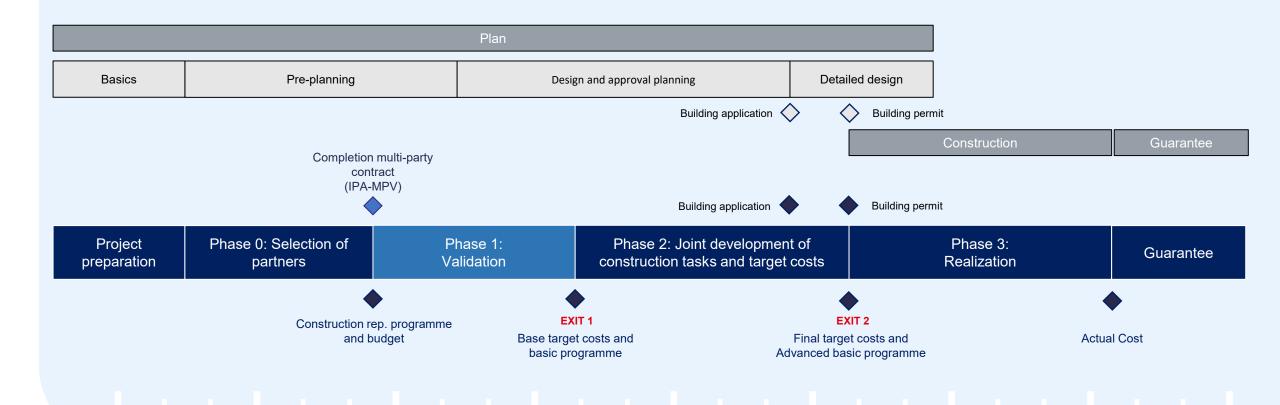






How do we plan?











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How do we plan?

- desist from sequential processing of self-contained work phases (LPH1-4, LPH5-7, LPH8, LPH9)
 - during the early planning phases, all key parameters regarding quality, costs, and deadlines are determined solely by the planner!
 - changes, e.g., from approval planning, lead to iterative processing of work phases (or parts of them).
 - construction expertise regarding technologies and processes, as well as market knowledge, only come into play in the later phases (sometimes from LPH 5 onwards).
- desist from price competition







How do we plan?



- move towards goal-oriented actions
 - specification of the project based on goals, budget and conditions of satisfaction (detailed qualitative description)
 - early integration of all key planning and execution competencies in the development of funding and approval planning
 - establishment of common interests for the construction project with definition of incentives
 - implementation of conflict resolution strategies
- constant comparison (PDCA)







How do we plan?

- ideally a constellation of three
 - Client General planner General contractor
- what makes the tasks in a hospital so atypical?
 - Medical technology
 - Solution: Medical technology general contractor
- additional challenges
 - geographic location
 - complexity and volume of tasks









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How do we plan?

- Allocation of responsibility and competencies
 - Project planning with supporting structures, fire safety, outdoor facilities,
 - technical building equipment Planning
 - medical technology planning & execution
 - execution shell construction*1
 - execution expansion*1
 - execution electrical*2
 - execution mechanical*2

*1/2 can be combined if needed







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Additional Requirements

- professional and skilled construction teams with quick decision making
- intensive management of all shareholders such as owners, users, politics, the public, funding- and approving authorities as well as the press
- close involvement of user base, with defined rules!
- regular sharing of information
- early development of basics, needs, options, ...

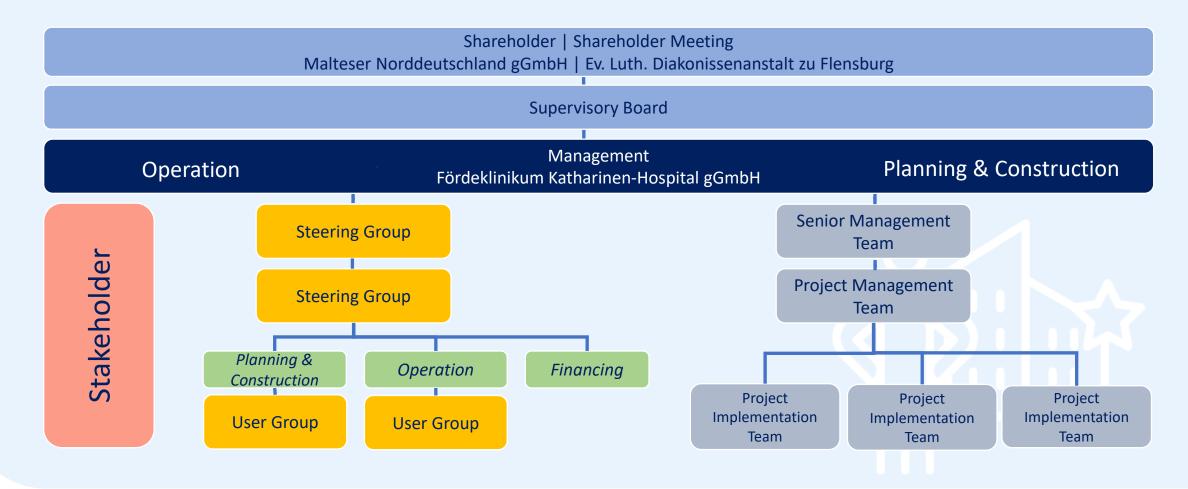






Additional Requirements









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Masterplanning

- Functional description of the hospital's performance based on processes (patient pathway)
- moving away from department-managed individual processes towards door-to-door processes (implementation of lean principles)
- patient pathways: diagnostics, therapy, and care
- integrating supporting secondary and tertiary processes such as logistics, administration, etc.
- cross-sectoral thinking
- anticipating future requirements







Functional Service Description

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Malteser

weil Nähe zählt.

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- Medical Concept
 - Somatic inpatient, day-care, outpatient
 - Psychosomatic, psychiatric inpatient, day-care, outpatient
 - Rehabilitation
 - Care, follow-up care, respite care, day care
- Business Organisation Concept I
 - Macro Concept Departments / Cluster / Areas and Interfaces
- Business Organisation Concept II
 - Micro Concept intern Processes (Responsibilities)







Supporting Concepts

- IT Concept
- **Logistics Concept**
- Administrational Concept
- **Energy Concept**
- Sustainability Concept
- Hygiene Concept
- Marketing- und Public Relations Concept

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Wir bauen an einer gesunden Zukunft









Katharinen-Hospital

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Additional Requirements

- conventional architectural competition followed by negotiations would be counterproductive for the IPD process
- an urban planning pitch provides initial foundations while also offering sufficient scope for appropriate optimisation during the validation and planning phases
- part of the construction program with conditions of satisfaction as a framework for the construction project
- consistently use of BIM-methods (digital twin)







Additional Requirements



- creating an appropriate working environment and atmosphere
- Co-location during the validation and planning phase in Hamburg
- use of cooperative and collaborative methods
- "Lean Principles"



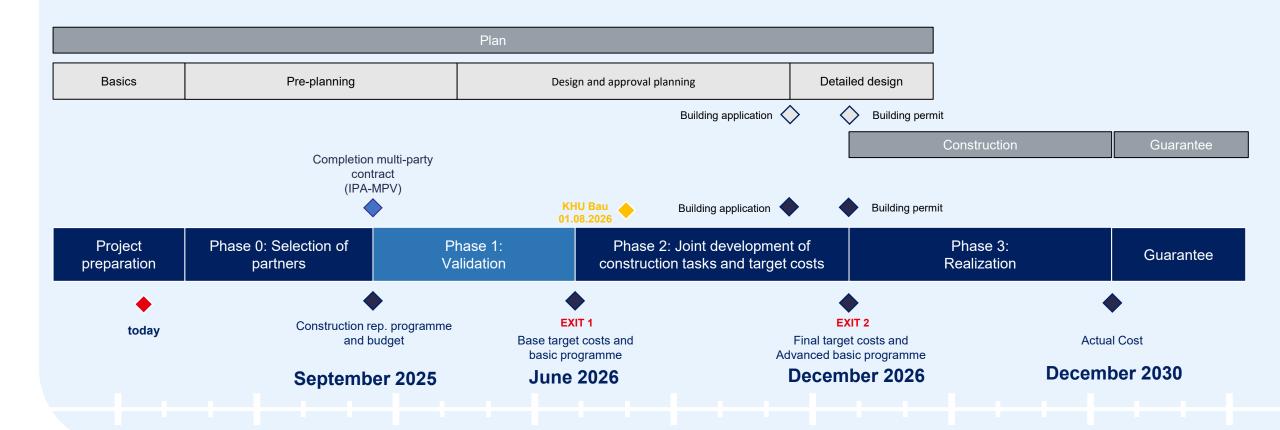






Next Steps / Timeline











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Next Steps

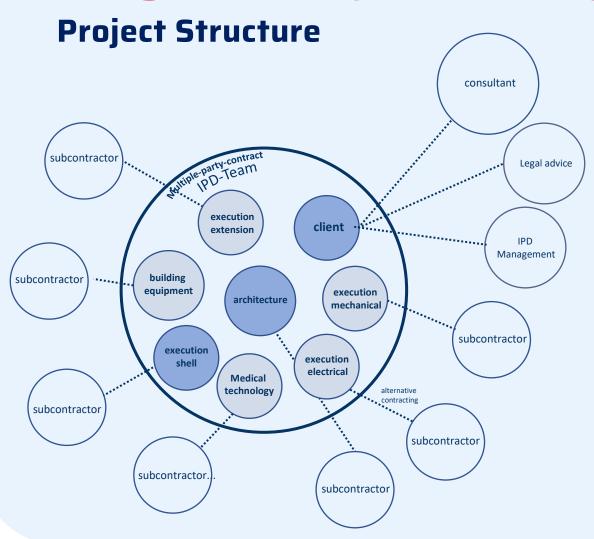
- in concluding the MPV contract, all key project partners are identified
- definition of execution goals has largely been finalised
- binding call-off of the planning and execution phases upon achievement of the objectives
- during the validation phase, details are refined and comprehensively reviewed against the budget











7 contracting parties in one contract

- Building, structural, and outdoor area planning
- Technical building services planning
- Medical engineering planning and execution
- Shell construction execution
- Mechanical building services execution
- Electrical building services execution
- Finishing work







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Conclusion

- Integrated project management with a multi-party contract enables a new type of collaboration → collaborative and efficient
- Early integration of all key expertise benefits everyone → high innovative capacity
- Competition based on performance ensures the best quality in terms of costs and deadlines -> supplementary management becomes obsolete
- Multi-party contract reduces vested interests → internal conflict resolution











Thank you for your attention!

Integrated Project Delivery reference project

(personal interim conclusion)

Regensburg, June 25th, 2025



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